



PARENT'S GUIDE

Academically oriented community
for your student's success.

HERE ARE SOME FREQUENTLY ASKED QUESTIONS YOU MAY HAVE!

HOW DOES MY CHILD GET A REPAIR DONE IN THE APARTMENT?

THERE ARE MANY WAYS TO SUBMIT A WORK ORDER. THEY CAN VISIT OUR FRONT DESK, CALL IN THE WORK ORDER, OR SUBMIT ONE ONLINE VIA THEIR RESIDENT PORTAL.

IS IT EASY TO GET TO SCHOOL?

THE BRIDGES IS LOCATED DIRECTLY ACROSS THE STREET FROM CAMPUS AND IS IN WALKING DISTANCE OF TWO MATBUS BUST STOPS.

WILL THEY BE DISTRACTED?

AT THE BRIDGES, WE CATER TO OUR STUDENTS. WE HAVE A 24 HOUR STUDY LOUNGE AND COMPUTER LAB. WE HOST FINALS BREAKFASTS AND PROVIDE FREE FINAL MATERIALS. OUR QUIET HOURS, 24 HOUR GYM, AND WEEKLY RESIDENT EVENTS HELP KEEP THEM FOCUSED.

WHAT WILL MY CHILD DO IF THEY HAVE A PROBLEM WITH THEIR ROOMMATE.

THE BRIDGES HAS A RESIDENT SERVICES TEAM THAT IS WILLING TO MEET WITH THE RESIDENTS TO HELP DISCUSS ISSUES THEY MAY HAVE.

IF YOU HAVE ANY OTHER QUESTIONS, REACH US AT THEBRIDGESND@GREYSTAR.COM

FAQS

WHAT TO BRING. WHAT TO LEAVE.

THE FOLLOWING IS A LIST OF ITEMS THAT WILL HELP MAKE YOUR STAY AT THE BRIDGES MORE COMFORTABLE. THESE ITEMS ARE ONLY A SUGGESTION; PLEASE DO NOT FEEL YOU SHOULD INCUR ANY ADDITIONAL EXPENSE TO ACQUIRE ANY OF THESE ITEMS.

INDIVIDUAL

LINENS & PILLOWS
(SIZE QUEEN WILL FIT A FULL XL)
TOWELS & HAMPER
LAUNDRY DETERGENT
TOILETRIES & TOILET PAPER
COMPUTER/PRINTER/DESK LAMP
SHOWER CURTAIN WITH HOOKS
CURTAINS WITH CURTAIN RODS
(MINI BLINDS INCLUDED)

AS A UNIT

POTS & PANS
DISHES/FLATWARE
BROOM & MOP
TRASH BAGS/TRASH CAN
COFFEE MAKER & TOASTER
CLEANING SUPPLIES
CURTAIN WITH CURTAIN RODS
(MINI BLINDS INCLUDED)

THINGS TO LEAVE AT HOME

MICROWAVE (PROVIDED)
GAS GRILLS
FLAMMABLE/COMBUSTIBLE MATERIALS
LOUD STEREO EQUIPMENT
MINI FRIDGES

WHAT COMES IN MY UNIT?

COMMON AREA

SOFA
4 BAR STOOLS
COFFEE TABLE
END TABLE
55" TV AND CONSOLE
WASHER & DRYER

BEDROOM

FULL XL SIZED BED
4 DRAWER DRESSER
COMPUTER DESK
DESK CHAIR

KITCHEN

REFRIGERATOR, FREEZER, ICE MAKER
DISHWASHER & GARBAGE DISPOSAL
ELECTRIC RANGE & STOVE
MICROWAVE

UNIT CONDITION FORM

AT MOVE IN YOU WILL RECEIVE A UNIT CONDITION FORM. PLEASE FILL THIS FORM OUT IN GREAT DETAIL WITHIN 48 HOURS OF MOVING IN. TURN IN THIS FORM AT THE FRONT DESK. AT THE END OF YOUR LEASE TERM YOU WILL BE CHARGED FOR ANY DAMAGES THAT ARE NOT LISTED ON THE FORM. IF YOU DO NOT SUBMIT A CONDITION FORM, IT WILL BE ASSUMED THAT YOUR UNIT WAS IN PERFECT CONDITION UPON MOVE IN AND YOU WILL BE HELD RESPONSIBLE FOR ALL DAMAGES FOUND UPON YOUR MOVE OUT. IF YOU ENCOUNTER ANY MAINTENANCE ISSUES, SIMPLY PUT IN YOUR REQUEST THROUGH YOUR RESIDENT PORTAL.

RENT IS **ALWAYS DUE ON THE FIRST OF THE MONTH**. IF YOU HAVE ANY QUESTIONS REGARDING YOUR RENT, PLEASE STOP BY THE OFFICE TO SEE OUR COMMUNITY ACCOUNTANT, EMAIL THEBRIDGESND@GREYSTAR.COM, OR CALL US AT THE OFFICE DURING BUSINESS HOURS. IT IS YOUR RESPONSIBILITY TO ENSURE THAT YOUR RENT IS PAID BEFORE LEAVING FOR VACATION OR HOLIDAYS.

RENT INSTALLMENT PAYMENT OPTIONS

Best!!!

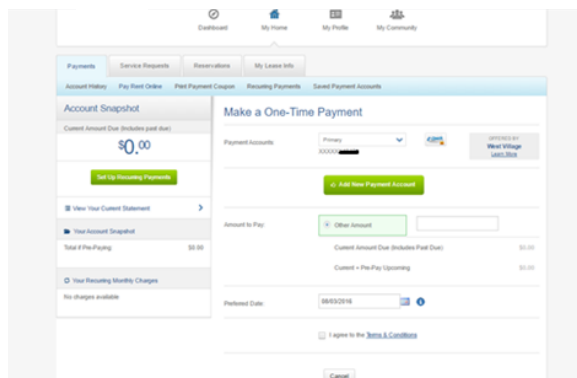
ONLINE BANKING - BILL PAY

YOU CAN SET UP YOUR BANKING INFORMATION THROUGH YOUR RESIDENT PORTAL AND PAY DIRECTLY THROUGH YOUR BANK ACCOUNT. IT IS FREE TO UTILIZE THIS OPTION, ALL YOU NEED IS YOUR ROUTING AND ACCOUNT NUMBER. **IT'S FREE, RECURRING, & HANDS OFF!** THE BRIDGES DOES NOT MANAGE RESIDENT PORTALS. THEREFORE WE DO NOT HAVE ACCESS TO CANCEL OR ADJUST A PAYMENT OPTION.

PAYING BY DEBIT OR CREDIT CARD

Better

IF YOU WOULD LIKE TO USE A DEBIT CARD / CREDIT CARD, PLEASE VISIT YOUR RESIDENT PORTAL AT BRIDGESND.COM. THIS PAYMENT WEBSITE IS AVAILABLE 24 HOURS A DAY. YOU CAN ALSO ACCESS THIS SITE FROM YOUR SMARTPHONE OR TABLET. RESIDENTS PAYING WITH A DEBIT CARD / CREDIT CARD WILL BE CHARGED A SERVICE FEE OF \$24.95 AT THE TIME OF PAYMENT PROCESSING.



Good

PAYING BY CHECK OR MONEY ORDER

WE ACCEPT CHECKS AND MONEY ORDERS IN THE OFFICE OR THROUGH THE MAIL. PLEASE MAKE SURE YOUR NAME, APARTMENT NUMBER, AND BEDROOM LETTER ARE CLEARLY MARKED ON YOUR CHECK OR MONEY ORDER. PAYMENTS SHOULD BE MADE OUT TO THE BRIDGES.

LATE FEE POLICY

ANY PAYMENT MADE IS APPLIED FIRST TO OUTSTANDING CHARGES AND THEN TO RENT. FOR ANY OUTSTANDING RENT A LATE FEE OF 10 PER DAY IS CHARGED BEGINNING ON THE 4TH DAY OF THE MONTH, UP TO A MAXIMUM OF \$150 OF ANY UNPAID RENT BALANCE.

AUGUST PAYMENT

WE CALCULATE EACH RENT ON INSTALLMENT BASES. WE TAKE YOUR OVERALL COST OF THE UNIT AND DIVIDE IT INTO TWELVE EQUAL INSTALLMENTS. YOU MUST PAY SEPTEMBER RENT INSTALLMENT WITH A MONEY ORDER/CASHIERS CHECK!

RENTAL PAYMENTS

WHAT TO BRING TO MOVE IN DAY

WANT TO EXPEDITE YOUR MOVE IN DAY PROCESS?
MAKE SURE YOU HAVE ALL THE ITEMS BELOW
COMPLETED PRIOR TO MOVE IN DAY!



lease contract completed



bed space addendum signed



guarantor completed



deposits paid



1st installment paid (cashiers check/
money order)

**DON'T FORGET
A PHOTO ID**



WELCOME
Home!

- The Bridges Team